**EMEH PRECIOUS AMARACHI.**

Address: No.6 Bisi Afolabi street Ajah ,Lagos state.

E-mail: Preciouznichole@gmail.com.

Cell: +234-8101378449.

DOB: 21st February 1998

State of Origin: Abia.

**CAREER OBJECTIVE**

To obtain a career in a people-oriented, hands-on, high performing IT organization where I can maximize information technology skills, people friendly customer interfacing & service expertise and hard work ethic to help service, problem solve and remediate challenges of the IT organization.

**PROFILE SUMMARY**

* Quick learning and understanding the system.
* Demonstrated expertise in decision making and policy formulation.
* Strong communication and analytical skills.
* Basic HTML ,CSS, Javascript and React knowledge .
* Determination and hardworking for achieving goals.
* Organization, prioritization and team work.
* Solid ability to effectively interact with clients and end-users.

**WORK EXPERIENCE**

**ASHPOT NG.**

January 2022 – May 2022.

**FRONT-END DEVELOPER (Intern).**

* Building and designing of web pages with Html/Css.
* Building reusable codes with React.
* Developing new user-facing features.
* Work closely with design team to help guide project scope.
* Demonstrate effective communication with fellow team members and management.

**QUICKY LOGISTICS.**

May 2021 – December 2021.

**CUSTOMER SERVICE REPRESENTATIVE.**

* Receiving and processing incoming orders, handling order cancellations and product returns.
* Maintaining a positive and professional attitude towards customers at all time and responding promptly to customer’s inquiries.
* Keeping records of customer’s interactions, transactions, comments and complaints.
* Ensure customer satisfaction and provide professional customer support.
* Communicating and coordinating with colleagues as necessary.

**NAVAL DOCK YARD LTD.**

July 2019 – June 2020

**IT Communication Support.**

* Support employee engagement team in the creation and implementation of public awareness and behavioral change campaigns and internal communications and employee engagement campaigns, including force change projects.
* Support the media relations team in answering and responding to press inquires.
* Assist the digital team in the development of social media and digital channels, producing content to provide direct communicate to our people, public and partners.
* Action or disseminate communications requests as appropriate coming into the department via central inboxes or phone lines to ensure a timely and appropriate response.
* Support the daily tasking process by recording actions, chasing update and completing individual task to facilitate the appropriate response to incident affecting our people, public and partners.
* Support the research, insight and evaluation officer in the performance of their role, including assisting with commissioning of primary research, such as audience survey, focus groups and interview to inform communication strategies, evaluate activity and monitor effectiveness communication channels.

**BRABIN COMPUTER INSTITUTE**

Sep 2016 - Aug 2017

# Industrial Trainee.

* Ensure existing computer equipments are up-to-date.
* Install software systems.
* Assembling and disassembling of computer system.

**EDUCATION**

**FEDERAL POLYTECHNIC OKO** – **Anambra State** 2014-2019

HND- Computer Engineering

**FEDERAL GOVERNMENT GIRLS COLLEGE OWERRI – Imo State** 2007-2013

WAEC/NECO

**IMMACULATE HEART PRIMARY SCHOOL ABA ABIA STATE -**2002-2007

First School Leaving Certificate

**INTEREST AND ACTIVITIES**

* Reading.
* Coding.
* Travelling.
* Teaching.
* Research.
* Counseling.

**REFEREES**

Available on request